

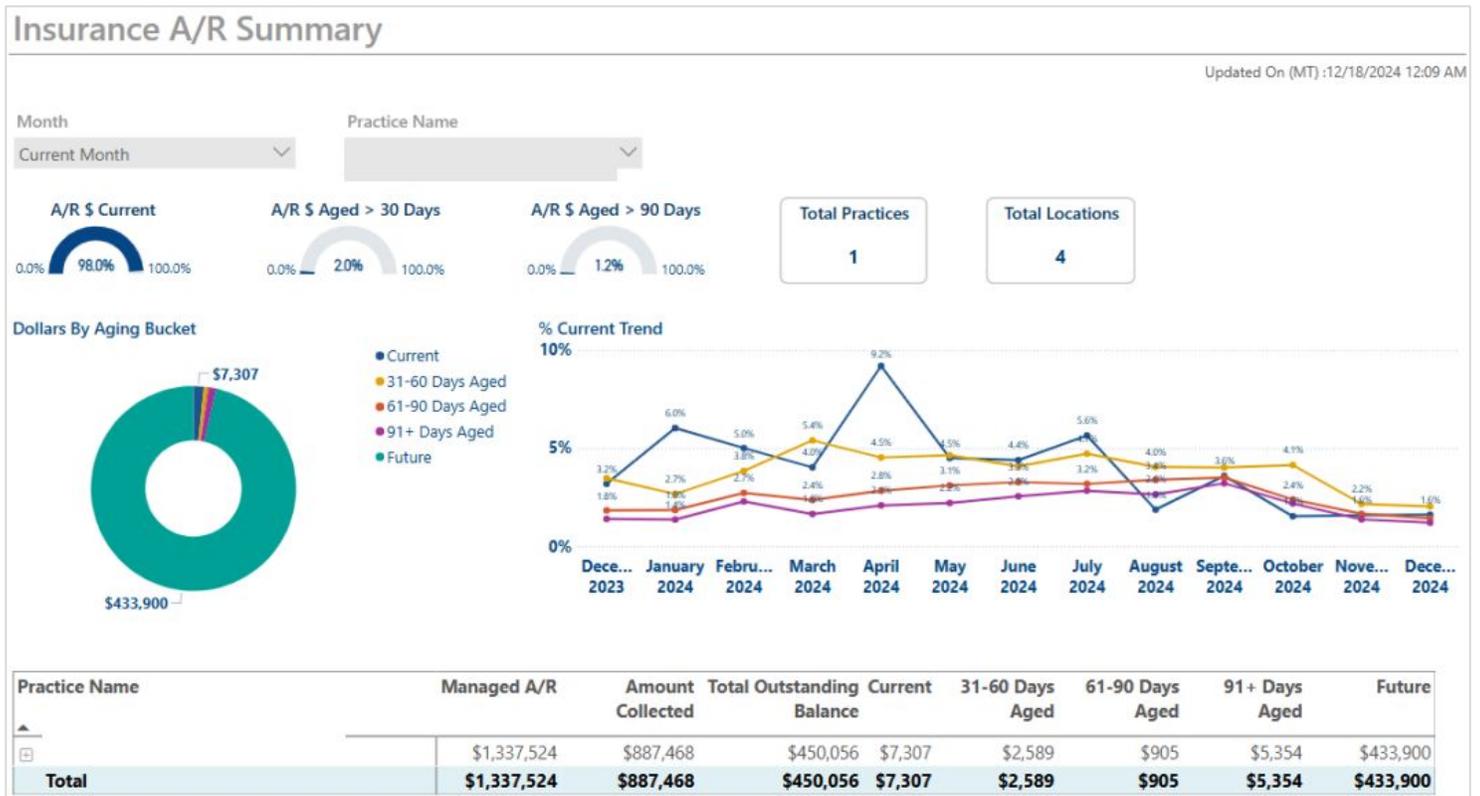
Insurance A/R & Claims Status Reports

These reports help practices monitor outstanding insurance receivables and the status of claims managed by OrthoFi. Reports are available in summary and detail formats.

Insurance A/R Reports

Insurance A/R Summary

- Provides a summary of the insurance accounts receivable of the OrthoFi managed A/R.
- Includes key metrics in percentage and dollar amounts.
- Data visible by practice and location.
- Year to date trendline analysis of insurance collections by days aged.



Insurance A/R Detail

- Status of the insurance receivables at the individual claim and patient level.
- Includes insurance carrier and aging bucket at the individual claim and patient level.
- When selected, the “Action Needed By” filter displays the next action required by practice or OrthoFi.

Insurance AR Details Updated On (MT) :12/18/2024 12:09 AM

Month Current Month	Practice Name All	Location All	Patient All
Carrier All	Aging Bucket All	ActionNeededBy All	CLEAR FILTERS

Patient	Claim	Carrier	Plan Priority	Action Needed By	Payment Frequency	Last Payment Date	Managed A/R	Amount Collected	Total Outstanding Balance	Current	31-60 Days Aged
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Claims Status Reports

Claims Status Summary

- Overview of status of claims managed by OrthoFi.
- Includes total number of claims managed by OrthoFi, claims statuses, outstanding balance, and amount collected.
- Data visible by practice and location.
- Includes percentage of Action Needed by practice and OrthoFi.

Claims Status Summary

Updated On (MT) : 12/18/2024 12:09 AM

Month Current Month	Practice Name	Total Practices 1	Total Locations 4	Total Claims Closed 67
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Claims by Status

Status	Count
Unverified - Future Appliance	49
Unverified	29
Rejected by Carrier	1
Practice Verified	4
Pending Primary	27
Pending	63
Paper Claim	90
Complete	21
Accepted	684

Action Needed By

Action Needed By	Percentage
OrthoFi	91.74%
Practice	8.26%

Practice Name	Total Claims	Total estimated A/R	Unverified A/R	Managed A/R	Amount Collected	Total Outstanding Balance
Total	1035	\$1,690,400	\$101,846	\$1,588,554	\$1,178,026	\$512,374

Claims Status Reports (Cont.)

Claims Status Detail

- Provides patient-level information and claim information based on claims statuses.
- Includes total estimated A/R on the patient level, amount collected, and outstanding balance.
- Claims statuses include Accepted, Closed, Complete, Paper Claim, Pending, Pending Primary, Practice Verified, and Unverified.

Claims Status Details

Updated On (MT) : 12/18/2024 12:09 AM

Month	Practice Name	Location	Patient
Current Month		All	All
Carrier	Claim Status	Action Needed By	CLEAR FILTERS
All	All	All	

Patient	Claim Carrier	Plan Priority	Treatment In Progress	AoB	Action Needed By	Claim Status	Appliance Placement Date	Submission Date	Payment Frequency	Last Payment D.
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Frequently Asked Questions (FAQs)

Assignment of Benefits (AOB) to Patient

Q: Insurance balance shows \$0, but continuation claims need to be submitted for payment. Will these show on A/R or claims reports?

A: No, these claims appear on Claims Reports only. They will not appear on Insurance A/R reports.

Insurance Added After Contract is Signed

Q: Will work-in-progress claims show on my A/R or claims reports?

A: No, these claims appear on Claims Reports only. They do not appear on Insurance A/R reports. If payments are received, OrthoFi sends a reimbursement check to the Financially Responsible Party.